

CARDIFF

CARDIFF CITY STADIUM
23 OCTOBER 2018

Let's
transform
care together



FREE CPD
SEMINARS



HANDS ON
WORKSHOPS



NETWORK
WITH PEERS

EVENT GUIDE

careroadshows.co.uk



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When & Where

Sytner Suite, Cardiff City Stadium,
Leckwith Road, Cardiff, CF11 8AZ

Tuesday 23rd October 2018, 9:30am - 3:00pm

Canvassing

The organisers reserve the right to remove anybody found distributing leaflets of any kind or unauthorised sales material at the show.

Disabled Facilities

Cardiff City Stadium has a range of disabled facilities available. There are lifts to the Sytner Suite on the 4th floor, where the exhibition is held.

Exhibiting & Sponsorship Opportunities

For more information about participating at future Care Roadshows, please visit the organiser's desk or contact the sales team on 01425 838393 or info@careroadshows.co.uk

First Aid

Please visit the organiser's desk if you require medical assistance.

Lost Property

Lost property should be handed into a representative at the organiser's desk.

Photography & Videography

We would like to remind visitors that by registering for Care Roadshows you agree to allow any photographs and videos taken by the official event photographer and videographer at the show, of yourself or person in your care, to be used in publicity materials by Broadway Events.

Seminar & Workshop Access

Both seminars and workshops are free to attend. We would ask that you take your seats in advance as they start promptly.

Transport

The stadium can be accessed by public transport. For full transport details to Cardiff City Stadium please visit www.cardiffcityhospitality.com

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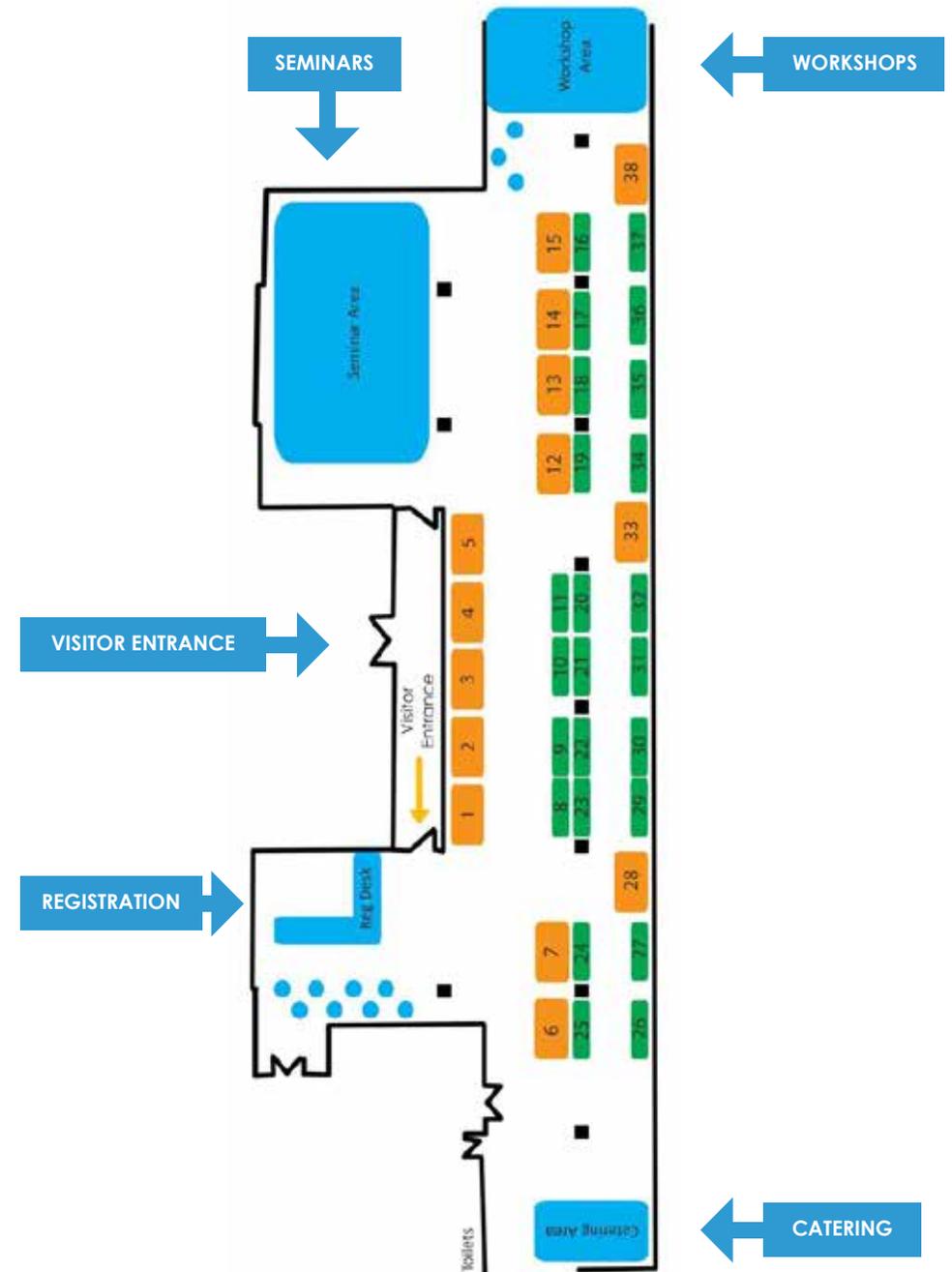
Organised by:

Broadway Events Limited
Unit 3, 3 Crow Arch Lane,
Ringwood, Hampshire, BH24 1PB.

t: 01425 838393 e: info@broadwayevents.co.uk



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Welcome to Care Roadshow Cardiff



Care Roadshows, the leading event tailored to the care sector, is delighted to return to Cardiff City Stadium. This year's event promises an interactive and hands-on experience for visitors along with informative seminars brought to you by experts in their fields.

Care Inspectorate Wales will kick off our CPD seminar programme at 10.30am, with a session which will look at the Regulation and Inspection of the Social Care (Wales) Act 2016, and what this means for care providers moving forward. Headline sponsors, Quality Compliance Systems (QCS) will also be focusing on RISSCA2016 - but will be discussing re-registration and the impact on care providers, with practical suggestions for how to meet the requirements, whilst informing the quality assurance process and driving continuous improvements. All seminars are free to attend - simply take your seats before they start. You can see the full seminar programme on page 8.

Steve Gardner, Head of Training for Oomph! Wellness will also be presenting two free interactive workshops throughout the day (in the morning and afternoon). These fun and accessible sessions will look at how to provide meaningful activities through exercise and social interaction, offering some great new ideas to introduce to your care settings - including creative sports such as slipper soccer, seated volleyball and clock cricket! More details about the workshops can be found on page 9.

On the show floor, top industry exhibitors will showcase a range of the latest products, services and technologies, including training, activities, care management systems, health and safety and much more, so be sure to pop by and say hello to each one.

Don't forget to stay around till 2:30pm for the **£100 cash prize draw!**

Thank you for attending the show today, and we hope you have a beneficial visit.

Emma Barrett
Event Director



Meet Our Headline Sponsors



Welcome to the 2018 programme of Care Roadshows. Quality Compliance Systems (QCS) is excited to be sponsoring these Care Roadshows for another year. These are fantastic events for Care Providers, and we are very proud to be involved.

The work that you do in providing care to those most vulnerable is vitally important, and your passion for providing excellent care inspires us to find new ways to support you in doing just that.

I joined the company in 2009 and have seen it grow into an ever-expanding group of staff with over 30 leading industry contributors supporting our 3,500 existing customers and over 37,000 system users.

2018 is an extremely exciting year for QCS as we have migrated our customers over to a fully online system, while continuing to ensure our 2,500 pages of guidance are the most comprehensive suite of policies and procedures you will find for the adult social care sector. Using the latest technology, we have launched the QCS App, delivering your care management system and policy updates, digitally, 24/7 plus a suite of new system features and interactive tools, which will help you to implement our policies and procedures into your organisation and be fully prepared for your next inspection.

A lot has changed over the last 9 years, but our mission remains the same. Not only does QCS provide the peace of mind that our policies are continually reviewed and updated in line with legislation and nationally recognised Best Practice, we are part of your journey to provide excellent care and help to build a more caring world.

If you're not familiar with us, or if you're already a customer of QCS, please visit our stand and talk to our friendly team. We'll be happy to provide you with more information, arrange a no obligation free trial and you might even walk away with a free gift!

We look forward to catching up with you.
Thank you

Mat Whittingham
Chief Executive – QCS



SEMINAR PROGRAMME

EDUCATIONAL CPD SEMINARS WILL BE RUNNING THROUGHOUT THE DAY



10.30 - 11.00am Regulation and Inspection of Social Care (Wales) Act 2016 – Moving Forward



Margaret Rooney, Head of Registration and Enforcement, Care Inspectorate Wales

Margaret will provide an update on the implementation of the new legislation and what this means for care providers.

11.30 - 12.00pm Re-registration and the impact on Care Providers



Tim Dallinger, QCS Subject Specialist – Wales, Quality Compliance Systems Ltd

RISCA2016 places significant responsibility on the Service Provider and Responsible Individual to maintain robust systems, policies and procedures to ensure a high quality of service. Tim will look at this requirement from the perspective of the care provider and make practical suggestions about how care providers can easily embed this ethos into everyday practice. The aim being to provide information to inform the quality assurance process and drive continuous improvements.

12.45 - 1.15pm Designing an Award-Winning Care Home



Avnish Goyal, Chair, Hallmark Care Homes and Care England

Avnish Goyal, Chair of both Hallmark Care Homes and Care England, shares his wealth of experience in designing an award-winning care home. In this talk he discusses the key steps to take to ensure the care home you design is homely, whilst encompassing innovative technology, to enable residents to enjoy life to the full, as individuals, in happy, comfortable, and safe surroundings.

2.00 - 2.30pm Current Challenges for Care Providers



Mary Wimbury, CEO, Care Forum Wales

Mary will provide an update on the current challenges facing care providers in Wales and how best to address them.

WORKSHOP PROGRAMME

THE INTERACTIVE WORKSHOPS ARE LOCATED TO THE LEFT OF THE EXHIBITION HALL



10.00 - 10.20am Leading a "Full life for life" - an introduction to Wellbeing



Steve Gardner, Head of Training, Oomph! Wellness

This workshop will discuss how we can provide meaningful activities through looking at real life stories and explore four ways to engage our audience. The session will show how we drive social interaction and mental stimulation, which will ensure a truly person-centred programme of activities.

1.30 - 1.50pm The Oomph! Sports workshop – a taster session



Steve Gardner, Head of Training, Oomph! Wellness

How do we create meaningful activities through exercise? We will host a mini Oomph! sports workshop, which will include sports such as slipper soccer, clock cricket and seated volleyball, showcasing the fun side to physical activity, whilst improving strength, mobility, flexibility and balance.





Make sure you stay for
the £100 cash prize
draw at 2.30pm!

All visitors are
automatically
entered

WIN
£100

IN OUR

FREE
PRIZE DRAW

Headline Sponsor



Quality Compliance Systems (QCS) - 7

Regus House, Highbridge Industrial Estate, Oxford Road, Uxbridge, UB8 1HR
 t: 0333 4053 333
 e: info@qcs.co.uk
 w: www.qcs.co.uk

QCS is the leading compliance management system for the care sector. Delivering the most comprehensive set of customised policies, procedures and compliance toolkits in line with regulatory requirements and best practice guidelines, digitally, 24/7, via the online system and QCS App, to over 35,000 users. Sign up for our free trial at www.qcs.co.uk

Abylss Systems Ltd - 16



Ladyfield House, Station Road, Wilmslow, Cheshire, SK9 1BU

t: 01625 535 685
 e: sales@abylss.co.uk
 w: www.abylss.co.uk

Abylss Systems provide specialist software to the residential care sector. Our software, The Abylss Care Management System (CMS), offers a range of cost effective products designed to give the end user complete flexibility to help achieve compliance and to help evidence the care provided. Please visit our website www.abylss.co.uk to find out more.

Andrew Silley - Independent Utility Specialist - 29



73 White Lion Road, Amersham, Buckinghamshire, HP7 9JR

t: 01494 580 878
 e: andrew@andrewsilley.com
 w: www.andrewsilley.com

Andrew brings honesty, integrity and transparency to the world of energy management and procurement. Offering a personalised service, he'll work with you to control your costs, save you time, effort and secure the most competitive prices in the market. A partnership for the long term that you'll grow to trust.

Absolute Mobility - 8



Unit 3 Fairview Works, Newtown Road, Henley - On - Thames, RG9 1HG

t: 01491 411 041
 e: adam@absolutemobility.co.uk
 w: www.absolutemobility.co.uk/care-homes/

Absolute Mobility is a bathroom adaption specialist, with experience of working in the care / nursing home sectors to help their clients bathe safely and in comfort.

We take the strain and stress away from the decision makers and work closely with them from start to finish.

apetito Ltd - 4



Canal Road, Trowbridge, Wiltshire, BA14 8RJ

t: 07484 529 539
 e: Carehomes@apetito.co.uk
 w: www.apetito.co.uk

At apetito we are proud to supply meals that are tasty, nutritious and crafted with care by our chefs using high-quality ingredients. Our meals don't just meet dietary needs, they promote well-being by turning an everyday meal occasion into a stand out dining experience with market leading customer service.

**Beaucare
Medical Ltd - 23**

Hornbeam Square West, Hornbeam Park,
Harrogate, HG2 8PA

t: 01423 873 666
e: sales@beaucare.com
w: www.beaucare.com

Beaucare® Medical Ltd is the UK leader in care home supplies. Established in 1992, we offer a full range of nursing, janitorial, hygiene supplies, medical consumables and equipment to private care homes, hospitals and individuals. Providing quality, knowledge and solutions, Beaucare's expert sales and aftercare service is unparalleled.

**Boots Care
Services - 19**

Thane Road, Beeston, Nottingham, NG90 1BS

e: care@boots.co.uk
w: www.boots.com/boots-for-business/
carehomeservices

As a market leading provider, Boots has over 25 years' experience providing medication and support for residents. We offer Pharmacist Advice Visits, and a range of training topics through Boots Care Learning. We work with industry-leading eMAR providers to bring you the best eMAR solution to suit your needs.

Blueleaf - 2

Charwood House, Oakhurst Business Park,
Southwater, West Sussex, RH13 9RT

t: 0330 0552 288
e: info@blueleafcare.com
w: www.blueleafcare.com

We handle everything to do with the care environment; the space in which care takes place. But more than that, we identify and take away the logistical and administrative headaches care staff would rather live without – giving them the headspace to concentrate on providing the best care.

**Care Inspectorate
Wales (CIW) - 35**

Welsh Government office, Rhydycar Business
Park, Merthyr Tydfil, CF48 1UZ

t: 0300 7900 266
e: ciw@gov.wales
w: www.careinspectorate.wales

We are Care Inspectorate Wales, the independent regulator of social care and child care. We register, inspect and take action to improve the quality and safety of services for the well-being of the people of Wales.

**Bollington Insurance
Brokers - 13**

Adlington Court, Adlington Park, Adlington,
Nr Macclesfield, Cheshire, SK10 4NL

t: 07887 691 623
e: craig.howroyd@bollington.com
w: www.bollington.com

Bollington is an independent insurance broker with specialist knowledge of the care, charity and not-for-profit sectors. Through their relationships with quality insurers, Bollington's team of DBS-checked advisers and account managers work with their clients to deliver individually tailored insurance and risk management solutions for organisations of all sizes.

**CareCo UK
Limited - 26**

CareCo Cardiff Showroom, Hadfield Road,
Cardiff, CF11 8AQ

t: 02920 340 469
e: cardiff@careco.co.uk
w: www.careco.co.uk

Over 5,000 products available online. UK's lowest prices guaranteed: with our Price Match Promise we'll never be beaten! Free UK Mainland Delivery available on orders over £30. Knowledgeable mobility experts: providing you with the best advice possible. Available 7 days a week: by phone, online and in our showrooms.

CareDocs - 1

Unit 6 Apex Court, Almondsbury Business
Park, Bristol, BS32 4JT

t: 0330 0563 333
e: janis@caredocs.co.uk
w: www.caredocs.co.uk

CareDocs is an integrated solution for care planning and care home management. Designed by care home owners, it's a user-friendly package and includes point of care mobile recording plus policies and procedures. Managers have immediate access to all the information they need to ensure all records are current and relevant.

**Coastal Linen
Supplies Ltd - 31**

Unit 6B, Kingston Mills, Manchester Road,
Hyde, SK14 2BZ

t: 0161 3660 447
e: shop@coastallinensupplies.co.uk
w: www.coastallinensupplies.co.uk

We offer an extensive range of items suitable for use within residential, nursing and care settings. Our range includes mattress, duvet and pillow protection, daily living aids, continence care products, a wipe clean and flame-retardant range including mattress, duvet and pillow protectors, duvets and pillows.

**carehome.co.uk &
homecare.co.uk - 17**

Unit 4, Station Yard, Station Road,
Hungerford, England, RG17 0DY

t: 01488 684 321
e: info@tomorrow.co.uk
w: carehome.co.uk & homecare.co.uk

With 18,468 Care Homes, 16 million+ visits per year & 81,447 Care Home reviews on carehome.co.uk and 8,923 Providers, 1.8 million+ visits per year & 9,592 Home Care reviews – our sites are a hub for the care industry.

**Coles Funeral
Directors - 21**

792 Newport Road, Cardiff, CF3 4FH

t: 02920 797 516
e: Gareth@colesfuneraldirectors.co.uk
w: www.colesfuneraldirectors.co.uk

Coles Funeral Directors is an independent, award-winning, family-run business with a long history of caring for bereaved families. Offering the highest levels of personal service, professionalism and respect, Coles is renowned for quality and value. Our state-of-the-art facilities mean we can service every religious/humanist need of Cardiff's diverse community.

Citation Ltd - 11

Kings Court, Water Lane, Wilmslow,
Cheshire, SK9 5AR

t: 0345 8441 111
e: care@citation.co.uk
w: www.citation.co.uk

As Health & Safety, HR and Employment Law experts, Citation provide advice and support that's tailored to the care sector.

From the moment you become a Citation client, take advantage of our expert advice, consultant visits, documentation, CQC Pro online tools and our financial advice guarantee.

Courtney Thorne - 5

C-T Centre, Elliott Road,
Bournemouth, BH11 8JS

t: 0800 0687 419
e: sales@c-t.co.uk
w: www.c-t.co.uk

We are proud to be the leading innovators in the UK's nurse call industry for 50 years. Our high-quality UK manufactured technology is coupled with class-leading support. The ALTRA RANGE, our latest SMART wireless nurse call system, is designed to meet future needs and comes with a market-leading 3-year warranty.

Dechoker - 34



The Stable Yard, Vicarage Road, Stony Stratford, MK11 1BN

t: 0330 2231 320
e: info@dechokeruk.com
w: www.dechokeruk.com

Dechoker has changed the way Care and Nursing Homes respond in a choking emergency. And saved lives! Dechoker creates suction to remove the obstruction within seconds and can be used by care teams when a resident is either sitting up, for example in a chair or wheelchair, or lying down.

Everon - 28



The Panorama, Park Street, Ashford, Kent, TN24 8DF

t: 01233 225 530
e: info.uk@everon.net
w: www.everon.net

The Nordic specialist in wireless nurse call solutions for care. Our technology is cloud based and fully scalable with the user's needs at the centre and focussed on your business. We offer quick-installed and personalized solutions that enable people to continue living a quality life in both regular and residential care.

Inenco - 18



Inenco Direct, The Corn Exchange, Drury Lane, Liverpool, L2 0PH

t: 07583 013 186
e: richard.dawson@inenco.com
w: www.inenco.com

Inenco provide clients with bespoke energy to suit their business' needs. We ensure energy contracts, negotiations and renewals are managed to keep costs competitive. We've built strong relationships with suppliers, enabling us to negotiate for you and get the most competitive energy rates, saving you time to focus on running your business.

Newhall Janitorial Ltd - 22



Holden Road, Cardiff, CF11 8BS

t: 02920 313 333
e: sales@newhall.co.uk
w: www.newhall.co.uk

Newhall have been the leading supplier of cleaning products for South Wales for 30 years. Our extensive product portfolio, expertise and first class delivery makes us the preferred choice for many businesses. Working with you we help to reduce costs and provide a service appropriate to each customer's requirements.

Duplex Cleaning Machines (UK) Ltd - 6



Unit 27 Joseph Wilson Ind Est, Whitstable, Kent, CT5 3PS

t: 01227 771 276
e: Kevin.scott@duplex-cleaning.com
w: www.duplex-cleaning.com

We will be showing our unique range of floor cleaning and steam cleaning machines especially intended for the care industry. The Duplex range cleans all types of flooring and equipment without chemical including carpets and hard floors with only 20 minute drying time on carpet and seconds on hard floors.

Gillman's Ltd - 33



Gillman's, Mercia Road, St Oswalds Road, Gloucester, GL1 2SG

t: 01452 509 050
e: commercial@gillmans.co.uk
w: www.gillmanscommercialappliances.co.uk

A family run firm founded in 1969 with over 49 years' experience. We have our own in-house service department with 16 service engineers and also have a fully trained and accredited sales and installation team.

We work closely with our commercial manufacturers to provide the highest quality service.

Jelf - 27



3150 Century Way, Thorpe Park, Leeds, LS15 8ZB

t: 0113 2840 706
e: James.bright@jelf.com
w: www.jelf.com/for-business/care

'We Care About Care'

At Jelf we offer specialist advice and guidance for the care sector. We will help you insure your business to protect what matters most and those who matter most to you. With a range of experts in our care insurance team, we're here for you.

OM Interactive Ltd - 15



1 Avebury Court, Mark Road, Hemel Hempstead, Herts, HP2 7TA

t: 01442 215 555
e: care@omi.uk
w: www.omi.uk

OM Interactive are pioneers in the development of motion-activated projections on floors, walls and tables for multi-sensory use. Our interactive Mobii table provides adults in care with meaningful person-centred activities that encourage movement, positive outlook, communication and social involvement with powerful visuals, games, quizzes, music and reminiscence content.

eLearning For You - 24



County Gates, Poole Road, Poole, Dorset, BH12 1AZ

t: 01202 725 080
e: info@elearningforyou.co.uk
w: www.elfytraining.co.uk

eLearning For You is a national training company delivering a wide range of courses in care. Our Learning Management System has been developed to take problems away from clients and to allow training to proceed successfully.

Our eLearning courses are endorsed by NCFE.

To find out more please visit www.elfytraining.co.uk

Immigration Enforcement Checking & Advice Service - 37



36 Wellesley Road, Croydon, CR9 3RR

t: 0208 7608 144
e: IEChecking&AdviceService@homeoffice.gsi.gov.uk
w: www.gov.uk/prove-right-to-work

The Immigration Enforcement Checking and Advice Service have developed a suite of training courses that will support organisations to better understand the immigration system. These courses include Right to Work, Document Fraud Awareness, and Immigration Awareness. For further information about our services please contact IEChecking&AdviceService@homeoffice.gsi.gov.uk

Mister Uniform Ltd - 10



130 Aztec West, Park Avenue, Bristol, BS32 4UB

t: 0117 3252 199
e: david.pinnock@misteruniform.co.uk
w: www.misteruniform.co.uk

Mister Uniform are proud to be one of the UK's leading uniform suppliers to the professional care sector. Professional uniforms will enhance your team's pride and give confidence to your clients and other stakeholders. Mister Uniform offers a "one stop solution" for all your uniform needs - from care wear to chef's wear, we've got it covered.

PHVC Minibus & Fleet Suppliers - 14



1650 Parkway, Solent Business Park, Whiteley, Fareham, Hampshire, PO15 7AH

t: 01489 580 333
w: www.phvc.co.uk

PHVC are a leading vehicle management company, which specialise in the Community & Care, Schools & University sectors for all aspects of vehicle procurement.

We pride ourselves on having over 27 years' experience of Minibuses, Cars and Vans including specially adapted and accessible vehicles for many organisations across the UK.

RATIONAL UK – 12



Unit 4, Titan Court, Larporte Way,
Luton, LU4 8EF

t: 01582 480 388
e: m.finney@rational-online.com
w: www.rational-online.com

RATIONAL is the leading provider in hot food preparation equipment. The SelfCookingCenter and the VarioCookingCenter deliver all the kitchen's thermal cooking requirements. Learn how you can improve the quality of your dishes and also save money, time and energy. Come cook with us, to find out more call 01582 480388.

Reval Continuing Care Ltd - 25



Unit 17 St Theodores Way, Brynmenyn
Business Centre, Brynmenyn Industrial
Estate, Bridgend, CF32 9TZ

t: 01656 721 001
e: sales@revalcc.com
w: www.revalcc.co.uk

With more than 30 years' experience in acute and none acute healthcare, Reval offers an unrivalled range of Bathing, Showering, Transfer and Hydrotherapy Pool solutions.

Reval makes easy work of facilities and project planning. Our friendly professional service make us the unbeatable partners in patient care and solution planning.

Rotowash Ltd - 3



7 Victory Business Centre, Fleming Way,
Isleworth, Middlesex, TW7 6DB

t: 0208 8474 545
e: cleanfloors@rotowash.com
w: www.rotowash.com

Rotowash was established in 1981 to distribute high quality floor cleaning equipment, manufactured to the highest International Standards.

This innovative scrubber drier is equally effective on hard floors and carpets, achieving excellent levels of hygiene and cleanliness. All machines in the range are easy to operate and clean after use.

Saint-Gobain Ecophon – 38



Old Brick Kiln, Monk Sherborne Road,
Ramsdell, RG26 5PP

t: 01256 850 977
e: info@ecophon.co.uk
w: www.ecophon.com/uk

Ecophon is part of the Saint-Gobain Group, the company is a global supplier of acoustic ceilings and wall panel systems that contribute to good room acoustics and support a healthy indoor environment, with a focus on offices, education, healthcare, retail and industrial manufacturing premises.

Social Care Wales - 30



7th floor, South Gate House, Wood Street,
Caerdydd/Cardiff, CF10 1EW

t: 02920 780 632
e: alun.franks@socialcare.wales
w: socialcare.wales

Social Care Wales is the new national leadership body for social care. It aims to raise the quality of care and support to improve people's lives. It is responsible for regulating, supporting and developing the workforce, and using data and research to improve practice and the provision of services.

Standex Systems – 9



39 Charter Gate, Quarry Park Close, Moulton
Park Ind Est, Northampton, NN3 6QB

t: 01604 646 633
e: info@standexsystems.co.uk
w: www.standexsystems.co.uk/
www.standexplan.co.uk

Standex Systems has over 25 years of care planning experience in the UK. Providing care planning documentation with guide books and staff training.

We are excited to bring to market our ePlan cloud based care planning system. ePlan helps the care team to ensure excellent outcomes and ongoing positive inspections.

Timotay - 36



Crispin House, 14 Hinwick Road,
Wollaston, NN29 7QT

t: 01933 665 151
e: enquiries@timotaygroup.com
w: www.timotaylandscapes.co.uk/
www.timotayplayscapes.co.uk

Established in 1985, Timotay is a national award winning design and construction landscaping specialist, dedicated to creating inspirational sensory outdoor spaces and sensory products. Expertly designed gardens in care homes help residents maintain, or even improve, their mental and physical health... creating happier residents, families and importantly your team members too.

W&P Assessment and Training Centre – 32



3 Grosvenor Road, Weymouth,
Dorset, DT4 7QL

t: 01305 767 104
e: info@wandptraining.co.uk
w: www.wandptraining.co.uk

W&P specialise in products and services for Health and Social Care providers across the UK including: Policies and Procedures (England, Scotland & Wales) Business Forms and Care Planning Templates, Staff Training Materials, CQC Compliance Workshops, CQC Compliance Audits, Tender/Bid Preparation and General Business Support and Advice.

Your Mobility - 20



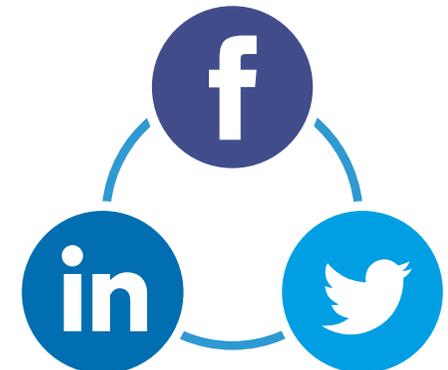
9 Agincourt St, Monmouth, NP25 3DZ

t: 0800 0467 448
e: helpline@yourmobility.eu
w: www.yourmobility.org

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